

# Business of the Month

## MillerCare - the healthcare equipment



From left to right are Deborah Tate, Lisa Hodgkiss and Michael Hilton at the Wigan branch

### All about the company

MILLERCARE Mobility Specialists has an enviable reputation in the mobility and healthcare equipment marketplace.

It has been in business for more than 50 years and currently has seven branches in the north west including Warrington and Wigan. Other branches are based in Stockport, Preston, Oswaldtwistle, Manchester and Blackpool.

As the provider of products which are designed to make life easier for all clients with differing abilities and needs, its staff are trained to have first class customer skills combined with sensitivity and understanding.

The Warrington branch is based at 1 Kingsway North, Manchester Road, and has been operating for more than three years. It's managed by Julie Kitson. The Wigan branch is located at Platt Street, Platt Bridge and is in the capable hands of manager Lisa Hodgkiss. The Wigan branch, which has a larger showroom, has been serving customers for 10 years.

Julie said: "We work very hard at providing first class customer care as well as understanding our clients' needs. Our goods give them more independence, freedom and quality of life."

This was re-inforced by Lisa, who said: "We would sooner our customers leave empty-hand-

ed rather than supply them with the wrong equipment. It's very important that we provide them with just what they need to make their lives easier."

MillerCare has a wide range of high-quality goods in stock. It has dealerships with every major supplier of mobility products. These products range from electric-powered scooters, manual wheelchairs, electric-powered wheelchairs, electrical adjustable beds and specialist hospital beds, stairlifts, riser/recliner chairs, electric-powered chairs as well as bathlifts.

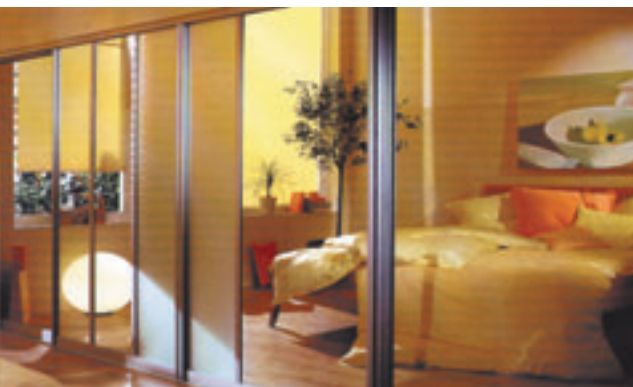
In addition, MillerCare has a wide range of moving and handling equipment and public access accessories such as wheelchair ramps, public access lifts and platform lifts.

Its items also help people manage better in the home. Adaptations to make life easier in the kitchen and bathroom as well as in general daily living are available.

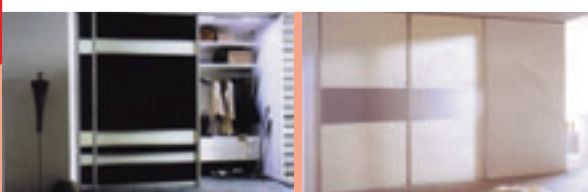
MillerCare also stocks a wide range of toiletting and incontinence products. Comfort, pressure relief, positioning accessories as well as wheelchair accessories are also stocked.

Home demonstrations of products for disabled customers can be arranged.

To contact the Warrington branch, ring 01925 251212 or the Wigan branch, ring 01942 864000.



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# Business of the Month

## experts for Warrington and Wigan

### The services it provides

THE company aims to provide the best possible before, during and after sales service.

If customers need a mobility product repairing, then Millercare's Service Centre co-ordinators will organise a visit as soon as possible from one of their many engineers who are on call 365 days a year.

All engineers are fully-trained and are friendly, courteous and helpful.

Millercare also offers preventative maintenance service contracts for many of its mobility and healthcare products. It doesn't matter if the customer has just one mobility product at home or numerous products at various sites. Contact Millercare about service contract availability and prices.

Products can be repaired either at home or in the workshop and if possible, you will be provided with a courtesy product free of charge.

Millercare also stocks used and reconditioned items at low prices as well as offering many items for hire.

Customers now have the convenience of shopping online with goods delivered straight to the customer's home. Millercare has low delivery costs – just £4.95

on all orders up to £100 (however many items you order) and free delivery on all items over £100 and there's no limit to the size of your order.

And check out Millercare's special offers. There are hefty reductions on Millercare's scooters, wheelchairs, riser/recliner chairs and rollators.

Millercare's Warrington and Wigan branches are open on Monday to Friday, 9am to 5pm and on Saturday, 10am to 4pm. They also have freephone telephone numbers – Warrington 0800 298 6713 or Wigan 0800 652 6594.

Or you can visit their website at [www.millercare.co.uk](http://www.millercare.co.uk).

### Millercare Mobility Products Service Centre

Millercare Mobility Products Service Centre is open from 8.30am to 5pm, Monday to Friday. Out-of-hours, a call-out service is available to customers from 5am to 10pm on weekdays and 8.30am to 10pm on Saturdays, Sundays and Bank Holidays.

Ring the centre on 01254 237788

Out of hours emergency number:

07713 786637

Email: [servicedept@millercare.co.uk](mailto:servicedept@millercare.co.uk)

Fax 01254 238899



Julie Kitson and her assistant Lee Thompson at the Warrington branch

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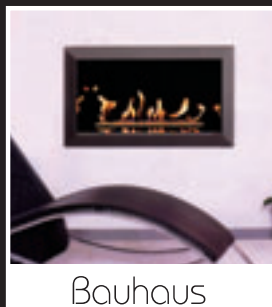
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